

VISITING ITALY



Three workers of Northern University from November 12 to 16 of 2014 were delegated to Italy within the framework of TEMPUS «GOVERN» project. Participants together with representatives of other Armenian Universities participated in the training aimed at improvement of academic affairs and establishment of registrar. During the training partners from European Universities shared their

experience.

Our partners from Palermo University represented all the changes which have taken place during the last years, the process of structure optimization. The most significant results expected from that change are merging of science and education, organization of education meeting the requirements of the labor market.

They also talked about legislative changes in educational sphere. In order to enhance the quality of University management the process of involving internal stakeholders in management is going on.

The role of University leadership in clarification of mission and purposes, effective management is highlighted. Detailed information on e-governance was also provided.

Enrichment of the University website was highlighted with regard to providing information to internal and external stakeholders. It was

also mentioned that there are didactic laboratories for teaching with smart technologies.

Student services were introduced – career center, student service center (didactic planning, didactic monitoring, online exams are conducted, etc).





One of the most effective materials was introduced by Heinz-Ulrich Schmidt from Germany on ECTS system. It was also mentioned that it was very important to review regulations and policy until December 12th. Heinz-Ulrich Schmidt stressed the importance of compiling Professional academic programs with outcomes available

for students. It was mentioned that it is necessary to periodically evaluate (via interview, focus-group, examination) ensuring outcomes. It is important for proper allocation of credits and evaluation. If the outcome is not obtained, it is necessary to review the module.

Training by Dino Mujkic related to quality assurance system. In all countries quality assurance systems are very different, that is why the model of quality assurance cannot be pan-European, however, it does not mean that it is impossible to have comparable standards and criteria, as well as common principles for Education Quality Assurance. Quality Assurance Principles are comparability, transferability, constantly improving quality, transparency. One of the main issues is the role of labor market in these matters.

